









# Seamless Upgrade to NAV 2018

Customer

Regulateurs Europa

Country
United Kingdom

Industry Manufacture

### **ABOUT REGULATEURS EUROPA**

For over 60 years, Regulateurs Europa have been a leader in the design and manufacture of control and monitoring solutions for marine, traction, industrial and offshore applications. As a member of the Heinzmann Group, Regulateurs Europa offer a complete portfolio of integrated solutions to satisfy the most demanding of applications.

### THE CHALLENGE

Before our work with Regulateurs Europa began, they were using **Microsoft Dynamics NAV 2015**. While this wasn't an excessively old, legacy version of the product, some bottlenecks and data silos were appearing throughout critical business processes which had to be improved for end users to work more productively.



# THE SOLUTION

We seamlessly upgraded Regulateurs Europa to Microsoft Dynamics NAV 2018. Standard functionality in NAV suited them almost perfectly, so not much custom development was needed, however, we implemented the <a href="Zetadocs">Zetadocs</a> add-on for expense and document management. This helped Regulateurs Europa move from paper-based systems to efficient, carbon-free business processes.

After completing the application upgrade and data migration, we followed our User Acceptance Testing (UAT) protocol so that users wouldn't run into anything unexpected. Go-live was completed over the weekend, guaranteeing zero disruption. Key users logged off the old solution on Friday and returned to the upgraded solution on Monday.

More recently, Regulateurs Europa also became a member of the Heinzmann group, who were using SAGE. We amalgamated the financial data and imported it into NAV, ensuring continuity throughout the business.

## **Solution Version & Extensions**

- Microsoft Dynamics NAV 2018
- Zetadocs Expense & Document management

## THE BENEFITS

- ❖ A quick implementation, on budget and on time
- Go-live completed across a weekend, creating a seamless switch for end users
- Access to the latest ERP technology
- Familiar NAV user interface with upgraded technology
- Responsive and attentive support