

UPGRADE FROM NAV 2013
TO BUSINESS CENTRAL



THE CASE STUDY
CT AUTOMOTIVE





Remote Upgrade from NAV 2013 to Business Central

Customer

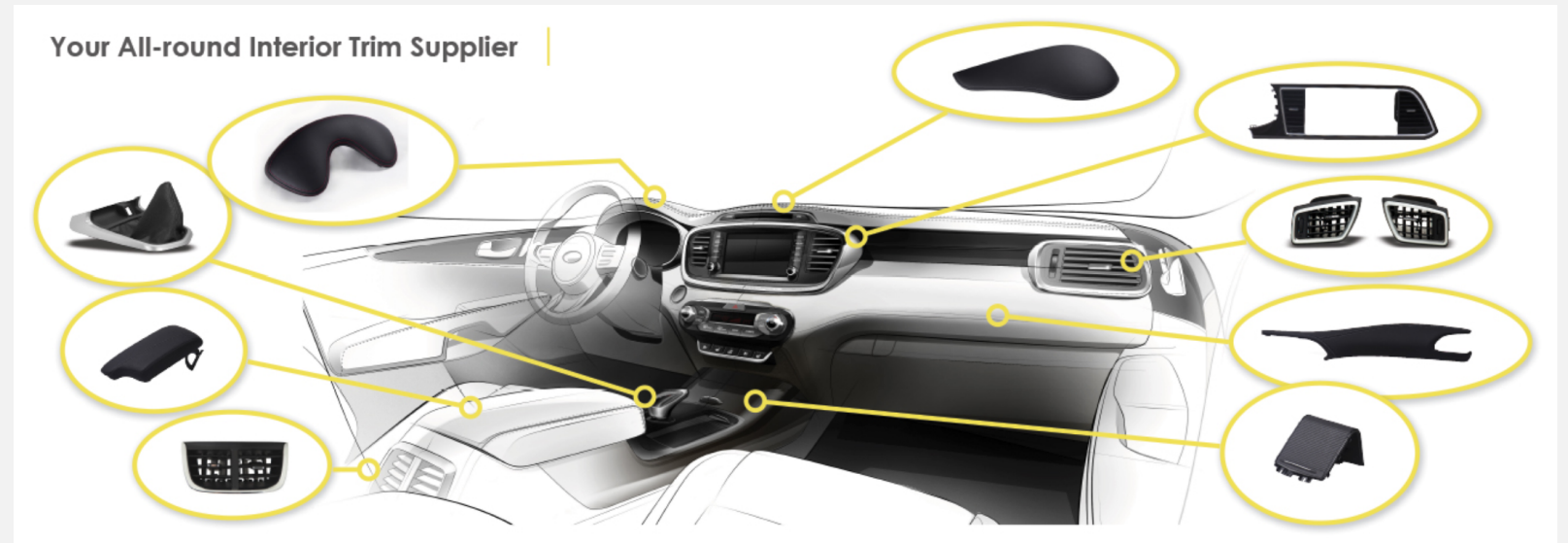
CT Automotive

Country

United Kingdom
(project location in Turkey)

Industry

Automotive Parts Manufacturing
(Plastic parts for car interiors)



ABOUT CT AUTOMOTIVE

CT Automotive supplies the plastic parts (**Kinematic Trim**) for car interiors and work with global clients including Nissan and Toyota. They focus primarily on air registers, armrests, storage bins, cup holders, docking stations, and gear shift surrounds. Their typical involvement starts at the design concept clay model and ends in mass production with JIT service. CT Automotive was founded in Portsmouth where they are headquartered, with manufacturing centres in Turkey and China, and distribution centres in the US and Japan.

THE CHALLENGE

CT Automotive were not satisfied with the level of support for their NAV 2013 System in the UK, China, and Turkey since the partner was based in the UK and struggled to provide support in different time zones.

CT Automotive Turkey were keen to upgrade to D365 Business Central to take advantage of the new functionality. However, the project was becoming complex and expensive due to upgrading customisations to Extensions and replacing their Country Localisation solution. On top of these challenges, the upgrade project was interrupted due to international travel restrictions during Covid-19 lockdown.



THE SOLUTION

We completed the upgrade for CT Automotive Turkey, carrying all customisations to Extensions on Business Central. This made it far easier for them to upgrade to the next Business Central release in the future. As well as this, a Turkish partner replaced the Country Localisation and we worked with them to integrate this with the rest of the Business Central upgrade.

CT Automotive were initially unsure whether the project could be completed on time due to travel restrictions. However, we collaborated effectively by creating a virtual office between multiple locations using Microsoft Teams video calls during user acceptance testing, preparation for go live, and to provide post-go live support.

Solution Version & Extensions

- ❖ Dynamics 365 Business Central 16
- ❖ Integration with Country Localisation Module

THE BENEFITS

In Mercurius IT, CT Automotive Turkey found a reliable partner who can support their system in their own time zone. We took on a complex upgrade project and delivered at a fixed price!

- ❖ Business Central Upgrade, at a Fixed Price
- ❖ Seamlessly replaced Localisation Solution
- ❖ Moved all Customisations to Extension
- ❖ Reduced costs by eliminating unused add-ons
- ❖ Training Key Users to utilize full potential of Business Central
- ❖ Streamlined and simplified Single Sign-On Process

“NAV 2013 was not providing new requirements for our business and it did not support all Microsoft applications. For this reason, we upgraded to Business Central 365 via Mercurius team with their experience completing live transitions. We received fast support and solutions for different sophisticated issues. We believe that current and future NAV needs will be managed better with Mercurius IT. Thank you.”

ADEM ÖNER - FINANCE ACCOUNTING MANAGER
CT AUTOMOTIVE TURKEY